

Calypso Star Charters SWIM WITH THE SEALIONS

Swim with the Sealions

- Add it to your to do list with the Shark Dive.
- Multiple tour discounts apply.
- A half day tour including refreshments and equipment.
- Includes full meal service.
- Described as one of the most interactive wildlife tours you can do!

BOOK ONLINE

calypsostarcharters.com.au

Port Lincoln South Australia
Ph (08) 8682 3939



Our preferred accommodation partners...



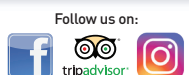
The place to stay is the YHA



Stay at Port Lincoln's best affordable accommodation. En-suite dorms from \$30 and A/C private rooms from \$90. Enjoy our large self catering kitchen, movie room, common room and ScuBar!

Free Internet and WiFi, coin operated laundry, outdoor decking with BBQ facilities and Table Tennis. We have plenty of off street parking and security surveillance.

BOOK online at:
www.sharkcagediving.com.au/accommodation
or contact us on +61 8 8682 3939.



26 London Street Port Lincoln • Ph: 08 8682 3605
www.yha.com.au



Bar...Restaurant...Beachside



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Calypso Star Charters

SHARK CAGE DIVING



Shark
sightings
online
& social
media

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We are very social!



How to get here

Port Lincoln is located on Lower Eyre Peninsula in South Australia, approximately 650kms from Adelaide.

Drive: It's approximately a 7 hour drive from Adelaide.

Fly: It is a short 40-minute flight from Adelaide Airport. We recommend flying with Regional Express Airlines, which operates multiple flights per day. The website is www.rex.com.au. Qantaslink also flies to Port Lincoln.

The airport is located 15km out of town. To get into town you can either catch the airport shuttle bus, which is available at the airport or you will need to book a taxi, which can be done with the airline host while you are on board your flight. While you are here why not stay a few extra days to experience more of what our beautiful region can offer?

Important Information

Our Shark Cage Diving charter includes a light breakfast, morning tea, buffet lunch, afternoon tea, tea/coffee, and optional soft drinks and alcoholic beverages are available for purchase on the return journey.

Combo (11:00am boarding) & Twilight tours include afternoon tea, a cooked dinner and snacks on the journey home. Tea and coffee is provided. Bottled water, soft drinks and alcohol are available for purchase on board. For Twilight tours please ensure you have lunch before you board.

ANY DIETARY REQUIREMENTS NEED TO BE ADVISED AT TIME OF BOOKING.

Our vessels are licenced premises and BYO is Not Permitted. Our vessels are non smoking at all times and are cashless, card transactions only accepted.

To ensure comfort for your trip you will need to bring:

- Bathers and a towel.
- Your camera, if you have one. We hire GoPros on board and a highlights package is available to purchase.
- Charging cables. USB points are available on our vessels.
- Comfortable clothing: Remember to pack some warm clothes as it can get cool on the water (even in summer). A warm jacket is a must in winter. Our vessels have reverse cycle air-conditioning for your comfort.
- Sunglasses: Polarized sunglasses make it easier to see into the water and spot the sharks from on board.
- Soft-soled shoes.
- Space is limited, small bags are appreciated.

What time to meet:

Please meet at our office at 3/10 South Quay Boulevard at the Marina (it is the blue fronted building) to check in 30 minutes prior to your scheduled departure time. We cannot guarantee arrival back to Port Lincoln to catch flights the evening of your charter and recommend you stay the night of your charter in Port Lincoln. The boarding times for the Combo and Twilight tours can vary. Please check your ticket confirmation email or call our office **(08) 8682 3939** to confirm.

Where to meet:

We can arrange for a transfer service from most accommodation around town. If you would like to take advantage of this, please advise us where you have booked your accommodation so we can make the arrangements. The cost of this service is \$15 return and a Taxi will meet you. Please ensure that you are waiting at the front of your accommodation a few minutes early and don't be concerned if the taxi is up to 5 minutes later than advised - we won't depart without you! If you are staying at the Port Lincoln Hotel, their shuttle bus will arrange to transfer you to and from the marina on the day of your charter (for shark and combo tours only). Please ensure the hotel staff are aware of your charter booking at the time of check in. If you have your own transport, the meeting place for your charter is located at our office at 10 South Quay Boulevard. Free car parking is available on the vacant block in front of our office.

Calypso Star Charters is very social, so if you don't already you can follow us on:



Instagram - @calypsostarcharters & @calypsostarcharters.videos
Twitter - @sharkcagediving
Facebook - www.facebook.com/calypsostarcharters

We really enjoy seeing our guests' footage of the day so it would be great if you could tag us in your posts and also include the hashtag **#calypsostarcharters** as this will also give us the permission to repost.

Emergency Contact:

If you have any questions or need to be in contact with us outside our office hours, please don't hesitate to call our office on **(08) 8682 3939**. This is a 24 hour service.

Travellers Insurance

No liability will be accepted for injury, sickness, loss or damage however caused. Calypso Star Charters highly recommends that travellers take out travellers insurance and will not be responsible for any delays that may cause loss of travel arrangements.

Frequently Asked Questions

I don't have a diving qualification, am I still able to do a shark dive?

There is absolutely no diver qualification required. The reason for this is because our adventure is 'Surface Diving' where you won't be any more than 2-4 feet beneath the surface. Therefore no concern is needed for decompression or altitude issues. Diving in our surface shark cage is very easy and a full briefing is given before diving, and practice on the surface is available if required. Our crew are experienced divers and veterans of the cage, they are more than willing to help all first time divers.

I think I might get sea sick. What should I do?

The night before your charter avoid excessive alcohol consumption and get a good night sleep. Many seasickness remedies are available; please consult your pharmacist regarding the best one for you. From experience we have found that taking a tablet the night before departure, in addition to one in the morning, is most effective. During the voyage, get as much fresh air as possible. If you are starting to feel sick avoid reading or watching the TV and instead get some fresh air or try to sleep. Our vessels are gyroscopically stabilized, which reduces vessel roll, reducing seasickness and dramatically improving the comfort of the tour. We sell Travacalm on our vessels and from our office. Please ask the crew when you board.

Do you offer a spectator price?

The price of our tours is the same for all guests as when a shark is sighted, everyone on board has the opportunity to view the shark, not just those in the cage. We encourage all guests to dive in the shark cage and respect the wishes of those who prefer to watch from the boat.

What is the best time to view the sharks?

Dealing with a nomadic creature we have found that each year is different and there is no 'shark season' as such so it's hard for us to suggest the best time to come. On our website we do have shark sightings history from Jan 2011 so passengers can decide when would be the best time. We keep that info up to date on our website and social media to keep our passengers informed. But we do have an 80% success rate of Great White Shark sightings on our charters.

Will I be guaranteed to see a shark? And if I don't see one will I get a refund?

We cannot guarantee seeing a shark as most people can appreciate. We cannot restrict them in any way to stay put but we can surely do our utmost, within specified guidelines, to entice them to the vessel. If a Great White Shark is not sighted throughout the day you will receive a \$300 voucher to use towards another charter with us. If you do choose to use the voucher towards a Swim with the Sea Lion tour the difference in the ticket amount is forfeited. These vouchers cannot be exchanged for a refund or redeemable for cash. If after your second or subsequent attempts you still do not sight sharks you are given a voucher to return for \$100 plus the Visitor Use Fee. Proof of identity will be required when redeeming the voucher.

What is the water temperature? Will I freeze?

The Neptune Islands are located 15 Nautical Miles from the mainland. The water depth surrounding the islands is 90+ meters. This keeps the water temperature fairly stable (a cold snap in winter won't be reflected by colder than usual water). The water temperature varies between 18-20C in summer, down to 14C at the end of winter. We provide 7mm wetsuits and booties year round with hoods available in the cooler months. Our vessels are fitted with hot showers.

Do you have an age limit?

We do not have an age limit to board our tours, but do have additional conditions for people under the age of 18. Our child prices are for ages 16 & under. Children under the age of 8 are only allowed to enter the water at the Skippers discretion on the day. All children under the age of 16 require adult supervision at all times. If they are in the water their supervising adult is required to also be in the water at all times. If the child or the adult exit the water the adult or the child will also be required to do so. Any guest under the age of 18 needs to have their waiver form signed by a parent or guardian.

What is the visibility when diving?

The water clarity at the Neptune Islands Marine Park is usually very good, often more than 25m. Rough weather does reduce the visibility slightly, but rarely below 15m. We have a number of dive sites located around the islands, which allows us to select the clearest water and best shark action possible.

I don't have an underwater camera, what are my options?

No problems! We understand that underwater photographic equipment is a significant investment, especially if you will only use it a couple of times a year. We offer a 'Highlights Photo Pack', which is a USB of the day's events including underwater still shots if a crew member jumps in the cage. The USB also includes a large range of great photos from our extensive photo library. GoPro cameras are available to hire.

Cancellation/reschedule policy

If a customer wishes to cancel a charter for ANY reason once payment has been made a 20% deposit will be lost if the cancellation is received more than 48 hours prior to the scheduled departure. If a customer wishes to cancel a charter less than 48 hours prior to departure once payment has been made 100% will be lost. You can reschedule or postpone your charter without incurring a fee 7 days before your departure date. Within 48 hours does incur a 20% fee.